

**FOR IMMEDIATE RELEASE**

**For more information contact: 845-486-3601**

**RESIDENTIAL SUMP PUMPS: Valley Dale Sewer System**

Use of residential sump pumps detrimental affect on sewer system

Dear Valued Customer,

Currently, the system is experiencing difficulties meeting regulatory compliance due to excessive flow to the sewer plant particularly during rain events. A recent engineering study has indicated that community use of Sump Pumps is likely the major contributing factor.

Each customer of the Valley Dale Sewer System helps pay for the cost of treating water that is passed through sewer system to the treatment plant. Since clearwater does not need to be treated, the sewer system customers end up paying for treatment that is unnecessary.

First step to reduce the problem is to make certain that all downspouts and sump pumps are disconnected from the sanitary sewer system. If you have downspouts or a sump pump connected to the sewer system, those connections are illegal, and you must disconnect such illegal connections as soon as possible.

Failure to disconnect a downspout or sump pump could potentially result in legal action to remove the connection at the customer's expense and to impose fines for diverting clearwater to or into the District's sewer system.

DCWWA Sewer Rules and Regulations applicable to the Valley Dale Sewer System are available for reference on our website at [www.DCWWA.org](http://www.DCWWA.org).

Customers can contact the Dutchess County Water and Wastewater Authority at 845-486-3601. Sign up for email notifications at [www.dcwwa.org](http://www.dcwwa.org) on the System Alerts and Advisories page.

If you would like to be notified of Alerts and Advisories via our Phone Call Emergency Notification System, send your name, phone number, look-up number from your bill, and the name of your water system to: [DCWWA@dutchessny.gov](mailto:DCWWA@dutchessny.gov)