

Dutchess County Office for the Aging

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The Dutchess County Office for the Aging is a County Agency funded under Title III of the U.S. Older Americans Act, the New York State Office for the Aging, and the County of Dutchess.

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Office for the Aging QR Code



On a smartphone or mobile device, open the camera app so that the QR code appears in the camera's viewfinder.

Your device will show a notification. Tap the notification to go to the Office for the Aging website.

dutchessny.gov/aging

Sue Serino
County Executive



Todd N. Tancredi
Director, Office for the Aging

Home Energy Assistance Program (HEAP)

Dutchess County Office for the Aging
114 Delafield St., Poughkeepsie NY 12601
845-486-2555 • 866-486-2555

HEAP Hotline: 845-486-2553

dutchessny.gov/OFAHEAP

Email: ofa@dutchessny.gov



A Program of the Office of Temporary and Disability Assistance



Home Energy Assistance Program (HEAP)

The Dutchess County Office for the Aging offers a Home Energy Assistance Program (HEAP) for Dutchess County residents age 60+, funded through the Dutchess County Department of Community and Family Services (DCFS).

What is HEAP?

HEAP provides assistance with home energy needs for low income older individuals and families. Services include financial assistance with fuel bills and emergency financial assistance for fuel/utility terminations.

Those who have received a HEAP benefit in the previous year will automatically receive an application in the mail the following year. You can apply for regular HEAP benefits by mail, fax, in person, or online at

mybenefits.ny.gov

Dutchess County older adults in an emergency situation (those without heating fuel and/or those with a scheduled heat related utility shut off) may be eligible for emergency (crisis) assistance.

Anyone with an emergency or questions about filling out the application should call the Office for the Aging at **845-486-2555** or toll free at 866-486-2555. If you are calling about an emergency, it is best to call early in the day to give us the time to assist you.

Am I eligible for HEAP?

New HEAP income eligibility guidelines are issued at the beginning of the program for each heating season. Please contact OFA to find out if you meet the requirements.

Households in the following living situations are *not* eligible:

- individuals paying room rent and/or room and board in a private residence
- individuals temporarily housed in a motel/hotel or temporarily living in cars, vans or recreational vehicles
- residents of congregate care facilities, dormitories, group homes or institutions
- migrant/seasonal farm workers with no heating or heat related expenses
- individuals who have no responsibilities for heating costs and who do not make undesignated payments for heat in the form of rent.

2024 HEAP Dates to Remember

Through March 15* - Regular HEAP assistance
January 2 - March 15* - Emergency HEAP (Crisis Assistance)
April 15 - August 30 - HEAP Summer Cooling Assistance

** - Regular benefits under the HEAP Heating Assistance component operate from 11/1/2023 through 3/15/2024 or until funding allocated to this program is exhausted, whichever comes first. Benefits under the regular component may be extended beyond the proposed 3/15/2024 closing date if New York State receives additional funding. This Plan is based on an assumption of flat Federal funding.*