

Home Energy Assistance Program (HEAP)



The Dutchess County Office for the Aging offers a **Home Energy Assistance Program (HEAP)**, funded through the Dutchess County Department of Community & Family Services.

What is HEAP?

HEAP provides assistance with home energy needs for low income, older individuals and families. Services include financial assistance with fuel bills and emergency financial assistance for fuel/utility terminations.

Those who have received a HEAP benefit in the prior year will automatically receive an application in the mail the following year. You can apply for regular HEAP benefits by mail, fax, in person, or online at: www.mybenefits.ny.gov

Senior citizens in an emergency situation (those without heating fuel and/or those with a scheduled heat related utility shut off) may be eligible for emergency assistance.

Anyone with an emergency or questions about filling out the application should call the Office for the Aging at (845) 486-2555 or toll free at (866) 486-2555. If you are calling about an emergency, it is best to call early in the day to give us the time to assist you.

Am I eligible?

HEAP is an income eligibility program. New income eligibility guidelines are issued in the beginning of the program for each heating season. Please call our office to see if you meet the requirements.

Households in the following living situations are **not** eligible:

- individuals paying room rent and/or room and board in a private residence
- individuals temporarily housed in a motel/hotel or temporarily living in cars, vans or recreational vehicles
- residents of congregate care facilities, dormitories, group homes or institutions
- migrant/seasonal farm workers with no heating or heat related expenses
- individuals who have no responsibilities for heating costs and who do not make undesignated payments for heat in the form of rent.

Dutchess County Office for the Aging
(845) 486-2555 or toll free at (866) 486-2555
www.dutchessny.gov/aging
Email: ofa@dutchessny.gov

Dutchess County Office for the Aging

Services

- Senior Friendship Centers
- Home Delivered Meals
- Nutrition Education
- Summer Senior Picnics
- Nutrition Counseling
- Caregiver Support
- NY Connects
- Case Management
- Nursing Home Information
- Benefit & Entitlement Counseling
- Information, Referral & Advocacy
- Health Insurance Counseling & Assistance
- Legal Assistance
- Housing Information
- Home Energy Assistance
- Medical Transportation
- Volunteer Opportunities
- Brain Games
- Physical & Mental Fitness Programs
- Grandparents Raising Grandchildren Help
- A Matter of Balance
- Successful Aging presentations

The Dutchess County Office for the Aging is a County Agency funded under Title III of the U.S. Older Americans Act, the New York State Office for the Aging, and the County of Dutchess.

Home Energy Assistance Program (HEAP) 2017-18

Dutchess County
Office for the Aging

heap

Home Energy Assistance Program



Dutchess County Office for the Aging

27 High Street • Poughkeepsie, NY 12601
(845) 486-2555 • (866) 486-2555

Marcus J. Molinaro
County Executive



Todd N. Tancredi
Director
Office for the Aging