A Publication of the Dutchess County Office for the Aging

6 Common Medicare Scams

1. "You need a new Medicare card"

Scam callers pretend to be representatives of Medicare.
They're trying to trick you into giving them your personal information.
Medicare does NOT call you, unless you've already asked them to.
If you can't find your Medicare card, call 800-633-4227 to get a new one mailed to you, or use your **medicare.gov** account to print one for yourself.

2. "Your benefits are cancelled"

The **scam caller** is trying to scare you and trick you into giving up personal information.
Stay calm and do not give them *any* information. Just hang up.
You can call Medicare directly to check your coverage status.

3. "You can get money for medical expenses"

If somebody you don't know contacts you out of the blue with a claim that you've overpaid for services and qualify for a rebate...**that's a scam**.

4. "Free" equipment or medical tests

If it sounds too good to be true, **it's a scam**. Legitimate insurance agents are forbidden by federal law from even using the word "free" in their sales.

5. What's this on my porch?

If an unexpected delivery of medical equipment arrived at your home, report it as an **attempted scam**. Do not sign for the delivery.

6. You see Medicare claims that don't look right

Check the claims listed on every Medicare Summary Notice you receive, and check that it matches up with the medications and services you have received.
Somebody billed Medicare under your ID for equipment you don't use, your doctor didn't prescribe, at a facility thousands of miles away? **That's a scam**. Report it.

REPORTING MEDICARE SCAM ATTEMPTS

Report the scam or scam attempt at **medicare.gov** or call **800-633-4227 (MEDICARE).**

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