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County
Consumer
Affairs

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October 22, 2009

Diane Jablonski
Comptroller
22 Market Street
Poughkeepsie, New York 12601

Dear Ms. Jablonski,

Thank you for your courteous and professional staff during our audit. You have provided us with helpful and welcome suggestions. We will continue to incorporate the procedures recommended.

Specifically, we are working with OCIS to have all entries incorporated into our computer program to avoid any discrepancies and provide additional transparency.

Our department manual is being brought up to date and will enable our department to better train new personnel in the event there is a change.

Again, thank you for the opportunity to evaluate our procedures and implement improvements.

Sincerely,

A handwritten signature in black ink, appearing to read "Nelson Kranker".

Nelson Kranker
Director
Department of Consumer Affairs

NK:hp