

Dutchess County Broadband Survey for Business

Dutchess County is working to assess the cost, quality, and availability of public and private advanced telecommunication services, specifically High-Speed Internet Access, and we need your help. This survey can either be taken online by scanning the QR code or by going to the website link below. Also, if you don't have Internet Access or would prefer to fill out and return this paper survey, we really value your input and feedback.

Follow QR for survey



WebLink: <https://dutchessny.gov/HighSpeedInternet>

Name _____ Email _____

Address

Where is the address that you are testing this internet speed?

Street: _____ Apt: _____

City: _____ Zip: _____

Business

Name of the Company: _____

Type of Business (ex. Agriculture, Commercial, Construction, Real Estate, etc.): _____

How many people does your company employ?

- Less than 10 10-20 21-50 50 to 100 More than 100

What services do you currently receive from your provider? (please select all that apply)

- Email Hosting Internet Managed Backup
- Managed Services Network Security Telemedicine TV
- Telephone Other _____

Broadband Connection Speed

Please use the QR code above or go to <https://www.speedtest.net/> to test your Internet Connection.
(If you do not have broadband access please proceed to the next question)

Record the results of the speed test here:

Download Speed: _____ Upload Speed: _____

Dutchess County Broadband Survey for Business

What is the speed of the internet service at this location?

- 25Mbps download / 3 Mbps upload 100 Mbps download / 25 Mbps upload
 Cell carrier coverage only Unknown Other _____

Which primary Internet Service Provider do you currently receive services from?

- AT&T Altice/Cablevision/Optimum CenturyLink Comcast
 Crown Castle Dishnet Earthlink Fairpoint
 Firstlight Frontier Hughesnet Lightpath
 Mid-Hudson Cablevision Spectrum/TWC Sprint Verizon
 ViaSat Other _____

Internet Service

What type of internet service do you have?

- Cellular/Hotspot DSL/Phoneline Cable Fiber Optic
 Satellite Other _____

How much do you pay for internet service per month?

- I don't know Under \$100 \$100-\$150 Over \$150 Over \$500

Please provide any additional comments here:

Once you have completed this survey, please return this to:

Emergency Response

392 Creek Road Poughkeepsie, NY 12601