

# Dutchess County Broadband Survey

Dutchess County is working to assess the cost, quality, and availability of public and private advanced telecommunication services, specifically High-Speed Internet Access, and we need your help. This survey can either be taken online by scanning the QR code or by going to the website link below. Also, if you don't have Internet Access or would prefer to fill out and return this paper survey, we really value your input and feedback.

**WebLink:** <https://dutchessny.gov/HighSpeedInternet>

Follow QR for survey



**Name** \_\_\_\_\_ **Email** \_\_\_\_\_

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## Address

Where is the address that you are testing this internet speed?

**Street:** \_\_\_\_\_ **Apt:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

Is this address in Dutchess county for home, business, or something else?

- Home       Business       Non-profit  
 Other \_\_\_\_\_
- 

## Broadband Connection Speed

Please use the QR code above or go to <https://www.speedtest.net/> to test your Internet Connection.  
(If you do not have broadband access please proceed to the next question)

Record the results of the speed test here:

**Download Speed:** \_\_\_\_\_ **Upload Speed:** \_\_\_\_\_

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## What is the speed of the internet service at this location?

- 25Mbps download / 3 Mbps upload       100 Mbps download / 25 Mbps upload  
 Cell carrier coverage only       Unknown       Other \_\_\_\_\_
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Which primary Internet Service Provider do you currently receive services from?

- |   |   |                                      |                                    |
|---|---|--------------------------------------|------------------------------------|
| <input type="checkbox"/> AT&T                   | <input type="checkbox"/> Altice/Cablevision/Optimum | <input type="checkbox"/> CenturyLink | <input type="checkbox"/> Comcast   |
| <input type="checkbox"/> Crown Castle           | <input type="checkbox"/> Dishnet                    | <input type="checkbox"/> Earthlink   | <input type="checkbox"/> Fairpoint |
| <input type="checkbox"/> Firstlight             | <input type="checkbox"/> Frontier                   | <input type="checkbox"/> Hughesnet   | <input type="checkbox"/> Lightpath |
| <input type="checkbox"/> Mid-Hudson Cablevision | <input type="checkbox"/> Spectrum/TWC               | <input type="checkbox"/> Sprint      | <input type="checkbox"/> Verizon   |
| <input type="checkbox"/> ViaSat                 | <input type="checkbox"/> Other _____                |                                      |                                    |

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## Internet Service

What type of internet service do you have?

- |   |  |                                |                                      |
|---|--|--------------------------------|--------------------------------------|
| <input type="checkbox"/> Cellular/Hotspot | <input type="checkbox"/> DSL/Phoneline | <input type="checkbox"/> Cable | <input type="checkbox"/> Fiber Optic |
| <input type="checkbox"/> Satellite        | <input type="checkbox"/> Other _____   |                                |                                      |

How much do you pay for internet service per month?

- |                                       |                                      |                                      |                                     |                                     |
|---------------------------------------|--------------------------------------|--------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> I don't know | <input type="checkbox"/> Under \$100 | <input type="checkbox"/> \$100-\$150 | <input type="checkbox"/> Over \$150 | <input type="checkbox"/> Over \$500 |
|---------------------------------------|--------------------------------------|--------------------------------------|-------------------------------------|-------------------------------------|

**Please provide any additional comments here:**

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Once you have completed this survey, please return this to:

**Emergency Response**

**392 Creek Road Poughkeepsie, NY 12601**