

Payments for water and sewer bills

will only be accepted electronically on our website or by mailing to our Buffalo address only.

No cash or check payments will be accepted
at the 1 Lagrange Avenue office in person or by mail.

**Sign up for Dutchess Delivery e-mail notifications at www.DCWWA.org
on the System Alerts and Advisories page.**

View and Pay your account online at: www.municipalonlinepayments.com/dcwwa

Pay by Mail: Mail payments to: DCWWA, Box 8000, Department 232, Buffalo, NY 14267-0002

OBERCREEK SEWER ~ JULY 2024 ~



YOUR BILL:

This billing cycle: **April – June 2024**. The 2024 rates are posted at: www.DCWWA.org & available by request. Past due amounts are added with late charges to your next bill.



WATER SERVICE: The Dutchess County Water & Wastewater Authority does not supply your property with potable drinking water. Please call your water service company if you need assistance.



PHONE CALL ALERT

SYSTEM: Emergency Alerts require immediate attention. Please email us your name, address & phone # to be notified at: DCWWA@dutchessny.gov



PUBLIC HEARING ON YEARLY RATES:

Each November the Authority holds a board meeting on the proposed water & sewer rates for the upcoming year and you are welcome to attend. **Check our website in October for the date/time of this meeting** or sign up for *Dutchess Delivery* to be notified via e-mail.

Rules & Regulations

Water/Sewer Rules & Regulations are available at www.DCWWA.org and upon request.

Need to Contact us?

(845) 486-3601, Mon.–Fri. 9–4pm or dcwwa@dutchessny.gov.
Billing e-mail: dcwwabilling@dutchessny.gov

Emergencies: Call the main office number: 845-486-3601 or after 4 pm and weekends: 845-431-6677



Moving? Call us to schedule a Closing.

Please allow *five business days* to arrange for a closing bill when you sell your home or property. Only the current homeowner can call to schedule the closing to close the account. A realtor or future home buyer cannot request this. To request a closing bill, call (845) 486-3601.

COLLECTION THROUGH TAX BILLS

The Dutchess County Water & Wastewater Authority is empowered to collect unpaid water/sewer bills through the real property tax collection process. All accounts in arrears as of **September 11, 2024** will be referred to the County property tax collector for inclusion on the January 2025 Real Property Tax Bill.