

## Sump Pump Locations

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Dear Valued Customer,

Due to ongoing compliance issues at the Valley Dale Wastewater Treatment Facility the Department of Environmental Conservation (DEC) has advised DCWWA to conduct a survey of the Community to identify sump pump locations with the goal of reducing flow from sump pumps into the Valley Dale sewer collection system.

Please follow the link or QR code to complete and submit questionnaire:

<https://forms.gle/c2hCWHFHj95A5tZ56>



### What is a Sump Pump?

A sump pump is *an interior or exterior foundation drain that moves water from in or around a basement to the outside of the home.*

### Why should I be concerned?

Each customer of the Valley Dale Sewer System helps pay for the cost of treating water that is passed through the sewer collection system to the treatment plant. Since clearwater does not need to be treated, the sewer system customers end up paying for treatment that is unnecessary.

The Valley Dale Sewer System is experiencing difficulties meeting regulatory compliance due to excessive flow to the sewer plant particularly during rain events. A recent engineering study has indicated that community use of Sump Pumps is likely the major contributing factor.

First step to reduce the problem is to make certain that all downspouts and sump pumps are disconnected from the sanitary sewer system. If you have downspouts or a sump pump connected to the sewer system, those connections are illegal, and you must disconnect the connection and find an alternate discharge location.