



2023 Annual Drinking Water Quality Report for the Shore Haven Water System Holmes NY 12531 Public Water Supply ID NY1302807

Introduction

We are pleased to present you this year's Annual Drinking Water Quality Report. This report provides details about your water source, what it contains, how we treat it, and how it compares to the standards set by State and Federal regulatory agencies. DCWWA works to provide safe and dependable drinking water. Our personnel conducted over 200 tests for over 40 different water contaminants in 2023 and we proudly inform you that your drinking water met all regulatory standards.

If you have any questions about this report or your drinking water, please contact Dutchess County Water and Wastewater Authority at (845) 486-3601. We want you to be informed about your drinking water. If you want to learn more about Dutchess County Water and Wastewater Authority, please visit our website at www.DCWWA.org.

Where does our water come from?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material or substances resulting from the presence of animals or human activities. Contaminants that may be present in source water include microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems.

Our water system serves approximately 290 people through 100 service connections. Our water sources are 3 drilled wells, which are located at the end of Rocky Mt. Way off Rt. 292. The water is filtered for sediment removal then treated by ion-exchange water softeners for removal of mineral and radionucleotides. It is then treated by chloramination for disinfection and caustic is added for pH control. In 2024, DCWWA will be introducing a corrosion control chemical to the treatment process to further improve finished water quality and address periodic Copper exceedances that have been observed through both recent and historic testing. Treated water is pumped from a 30,000-gallon storage tank to a booster pump station, which provides adequate water pressure to the distribution

The NYS DOH has completed a source water assessment for this system, based on available information. Possible and actual threats to this water source were evaluated. The State source water assessments include a susceptibility rating based on the risk posed by each potential source of contamination and how easily contaminants can move through the subsurface to the wells. Susceptibility rating is an estimate of the potential for contamination of the source water, it does not mean that the water delivered to consumers is or will be contaminated. See section "Are there contaminants in our drinking water?" for a list of the contaminants that have been detected, if any. The source water assessments provide resource managers with additional information for protecting source waters in the future. The source water assessment did not identify any significant sources of contamination. However, the wells draw from fractured bedrock and overlying soils may not provide adequate protection from potential contamination and is therefore susceptible to potential sources of contamination. Continued vigilance in compliance with water quality protection and pollution prevention programs as well as continued monitoring and enforcement will help to continue to protect groundwater quality. The County and State Health Departments will use this information to direct future source water protection activities. The source water assessment summary for your system is available by calling the Dutchess County Department of Behavioral and Community Health at 845-486-3404 and requesting a copy.

Are there contaminants in our drinking water?

As State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include total coliform, inorganic compounds, nitrate, lead and copper, volatile organic compounds, total trihalomethanes, haloacetic acids, synthetic organic compounds, and radiological. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the Dutchess County Department of Behavioral and Community Health at 845-486-3404.

Summary of the Regulated Contaminants Detected in our Water

Disinfectants

| Contaminant Name | Sample Location | Violation (Yes/No) | Level Detected (Range) | Sample Date(s) | Unit | Regulatory Limit (MCL/MRDL) | MCLG | Sources in drinking water |
|----------------------|-----------------|--------------------|------------------------|-----------------------------------|------|-----------------------------|------|--|
| Chloramines Residual | Entry Point | No | 2.32 1.83 - 3.41 | 1/1/2023 through 12/31/2023 | mg/L | 4 | N/A | Water additive used to control microbes. |

Disinfection Byproducts

| Contaminant Name | Sample Location | Violation (Yes/No) | Level Detected (Range) | Sample Date(s) | Unit | Regulatory Limit (MCL/MRDL) | MCLG | Sources in drinking water |
|----------------------------------|-----------------|--------------------|------------------------|------------------------------------|------|-----------------------------|------|---|
| Haloacetic Acids (HAA5) (1) | System Wide | No | 32.43 21.7 - 45 | 1/26/2023 through 10/19/2023 | ug/L | 60 | N/A | By-product of drinking water disinfection needed to kill harmful organisms. |
| Total Trihalomethanes (TTHM) (1) | System Wide | No | 23.25 19 - 25 | 1/26/2023 through 10/19/2023 | ug/L | 80 | N/A | By-product of drinking water chlorination needed to kill harmful organisms. TTHMs are formed when source water contains organic matter. |

Inorganic Contaminants

| Contaminant Name | Sample Location | Violation (Yes/No) | Level Detected (Range) | Sample Date(s) | Unit | Regulatory Limit (MCL/MRDL) | MCLG | Sources in drinking water |
|------------------|-----------------|--------------------|------------------------|----------------------------------|------|-----------------------------|------|---|
| Arsenic | Entry Point | No | 1.6 | 4/3/2020 | ug/L | 10 | N/A | Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes. |
| Barium | Entry Point | No | 0.022 | 4/3/2020 | mg/L | 2 | 2 | Discharge from drilling wastes; Discharge from metal refineries; Erosion of natural deposits. |
| Calcium | Entry Point | No | 10.52 2.47 - 20.1 | 6/30/2023 through 8/9/2023 | mg/L | N/A | N/A | Naturally occurring. |
| Chloride | Entry Point | No | 11.58 9.71 - 16.63 | 4/19/2023 through 8/9/2023 | mg/L | 250 | N/A | Naturally occurring or indicative of road salt contamination. |
| Copper (2) | System Wide | No | 515 80.1 - 572 | 5/23/2023 through 6/7/2023 | ug/L | 1300 | 1300 | Corrosion of household plumbing systems; Erosion of natural deposits; leaching from wood preservatives. |

| | | | | | | | | |
|----------------|-------------|----|-----------------------|------------------------------------|------|----------------------------|------|---|
| Copper (2) | System Wide | No | 812 219 - 1310 | 9/20/2023 through 10/3/2023 | ug/L | 1300 | 1300 | Corrosion of household plumbing systems; Erosion of natural deposits; leaching from wood preservatives. |
| Iron | Entry Point | No | 61.8 ND - 309 | 3/23/2023 through 10/18/2023 | ug/L | 300 | N/A | Naturally occurring. |
| Lead (3) | System Wide | No | 5.13 ND - 9.34 | 5/23/2023 through 6/7/2023 | ug/L | 15 | 0 | Corrosion of household plumbing systems; Erosion of natural deposits. |
| | System Wide | No | 4.67 ND - 23.3 | 9/20/2023 through 10/3/2023 | ug/L | 15 | 0 | Corrosion of household plumbing systems; Erosion of natural deposits. |
| Manganese | Entry Point | No | 19.2 0.0143 - 55.5 | 3/23/2023 through 10/18/2023 | ug/L | 300 | N/A | Naturally occurring; Indicative of landfill contamination. |
| Nickel | Entry Point | No | 0.002 | 4/3/2020 | ug/L | N/A | N/A | Naturally occurring, byproduct of some manufacturing waste. |
| Nitrate (as N) | Well 3 | No | 0.153 | 4/23/2020 | mg/L | 10 | 10 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits. |
| | Entry Point | No | 0.075 ND - 0.202 | 6/21/2023 through 8/9/2023 | mg/L | 10 | 10 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits. |
| | System Wide | No | 0.167 ND - 0.625 | 6/30/2023 through 9/21/2023 | mg/L | 10 | 10 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits. |
| Nitrite (as N) | System Wide | No | 0.018 ND - 0.245 | 6/30/2023 through 9/21/2023 | mg/L | 1 | 1 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits. |
| Sodium (4) | Entry Point | No | 69.2 68.9 - 69.5 | 4/19/2023 | mg/L | (See Health Effects) | N/A | Naturally occurring; Road salt; Water softeners; Animal waste. |
| Sulfate | Entry Point | No | 23.3 18.4 - 28.2 | 4/19/2023 through 8/9/2023 | mg/L | 250 | N/A | Naturally occurring. |

Physical Characteristics

| Contaminant Name | Sample Location | Violation (Yes/No) | Level Detected (Range) | Sample Date(s) | Unit | Regulatory Limit (MCL/MRDL) | MCLG | Sources in drinking water |
|--|-----------------|--------------------|------------------------|-----------------------------|----------|-----------------------------|------|--|
| Alkalinity to pH 4.5 as mg/L CaCO ₃ | Entry Point | No | 103.75 83 - 118 | 6/30/2023 through 8/9/2023 | mg/L | N/A | N/A | Naturally occurring. |
| | System Wide | No | 71 22 - 120 | 1/12/2023 through 2/16/2023 | mg/L | N/A | N/A | Naturally occurring. |
| Color | Entry Point | No | 5 | 4/19/2023 | Units | 15 | N/A | Large quantities of organic chemicals, inadequate treatment, high disinfectant demand and the potential for production of excess amounts of disinfectant |
| Conductivity | Entry Point | No | 269.5 243 - 290 | 6/30/2023 through 8/9/2023 | umhos/cm | N/A | N/A | Naturally occurring. |
| Odor | Entry Point | No | 0.33 | 4/19/2023 | Units | 3 | N/A | Organic or inorganic pollutants originating from municipal and industrial waste discharges; natural sources. |
| pH | Entry Point | No | 8.076 7.68 - 8.75 | 4/19/2023 through 8/9/2023 | SU | N/A | N/A | Naturally occurring. |
| | System Wide | No | 8.21 7.7 - 8.94 | 6/30/2023 through 8/9/2023 | SU | N/A | N/A | Naturally occurring. |

Radioactive Contaminants (1)

| Contaminant Name | Sample Location | Violation (Yes/No) | Level Detected (Range) | Sample Date(s) | Unit | Regulatory Limit (MCL/MRDL) | MCLG | Sources in drinking water |
|---|-----------------|--------------------|------------------------|------------------------------|-------|-----------------------------|------|---|
| Beta particle and photo radioactivity from manmade radionucleotides | Entry Point | No | 2.38 ND - 3.6 | 1/18/2023 through 10/18/2023 | pCu/L | 50 | 0 | Decay of natural deposits and man-made emissions. |
| Combined Radium-226 and Radium-228 | Entry Point | No | 2.33 1.1 - 3.14 | 1/18/2023 through 10/18/2023 | pCu/L | 5 | 0 | Erosion of natural deposits. |
| Gross Alpha Activity (including radium-226 but excluding radon and uranium) | Entry Point | No | 6.72 ND - 7.81 | 1/18/2023 through 10/18/2023 | pCu/L | 15 | 0 | Erosion of natural deposits. |
| Uranium | Entry Point | No | 0.31 ND - 0.839 | 1/18/2023 through 10/18/2023 | ug/L | 30 | 0 | Erosion of natural deposits. |

Footnotes

- (1) The level presented represents the highest Location Running Annual Average (LRAA) calculated in 2023 from data collected between 2022 and 2023. Range presented represents the highest and lowest values found in individual analytical samples collected in 2023.
- (2) The copper level presented represents the 90th percentile of 10 samples collected. A percentile is a value on a scale of 100 that indicates the percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the copper values detected at your water system. The action level for copper was exceeded at one of the sites tested in 2023. Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.
- (3) The lead level presented represents the 90th percentile value of the 10 samples collected. The action level for lead was not exceeded at any of the sites tested.
- (4) Water containing more than 20 mg/l of sodium should not be used for drinking by people on severely restricted sodium diets. Water containing more than 270 mg/l of sodium should not be used for drinking by people on moderately restricted sodium diets.

Definitions

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| Maximum Contaminant Level (MCL) | The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible. |
| Maximum Contaminant Level Goal (MCLG) | The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. |
| Maximum Residual Disinfectant Level (MRDL) | The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. |
| Maximum Residual Disinfectant Level Goal (MRDLG) | The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination. |
| Action Level (AL) | The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. |
| Treatment Technique (TT) | A required process intended to reduce the level of a contaminant in drinking water. |
| Non-Detects (ND) | Laboratory analysis indicates that the constituent is not present. |
| Milligrams per liter (mg/L) | Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm). |
| Micrograms per liter (ug/L) | Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb). |
| Nanograms per liter (ng/L) | Corresponds to one part of liquid to one trillion parts of liquid (parts per trillion - ppt). |
| Picograms per liter (pg/L) | Corresponds to one part of liquid to one quadrillion parts of liquid (parts per quadrillion – ppq). |
| Picocuries per liter (pCi/L) | A measure of the radioactivity in water. |
| Millirems per year (mrem/yr) | Millirems per year (mrem/yr): A measure of radiation absorbed by the body. |

What does this information mean?

As the table shows, our system had no violations in 2023. Although we have learned through testing that some contaminants are present in our water, all of the regulated contaminants are present at concentrations lower than the levels allowed by the State.

Although testing did not reveal hazardous levels of lead in our system, we are required to present the following information on lead in drinking water:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women, infants and young children. It is possible that lead levels at your home may be higher than at other homes in the community because of materials used in your home's plumbing. DCWWA is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using the water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/safewater/lead>.

Is our water system meeting other rules that govern operations?

During 2023, our system was compliant with all applicable State drinking water operating, monitoring, and reporting requirements.

Do I need to take special precautions?

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease-causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

Why save water and how to avoid wasting it

Although our system has an adequate amount of water to meet present and future demands, there are several reasons why it is important to conserve water:

- Saving water saves energy and some of the costs associated with both necessities of life.
- Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers.
- Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential fire fighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using and looking for ways to use less whenever you can. Rokeby Water customers used an average of 67 gallons of water per person per day in 2023, which is 28 gallons more than our average customer's daily use. Conservation tips include:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.

Closing

Thank you for allowing us to continue to provide your family with quality drinking water this year. We understand that rising utility bills are a major concern for our customers and our dedicated staff is working hard to provide you with safe and dependable water at the lowest cost possible.