

Payments for water and sewer bills

will only be accepted electronically on our website or by mailing to our Buffalo address only.

No cash or check payments will be accepted
at the 1 Lagrange Avenue office in person or by mail.

***Sign up for Dutchess Delivery e-mail notifications at www.DCWWA.org
on the System Alerts and Advisories page.***

View and Pay your account online at: www.municipalonlinepayments.com/dcwwa

Pay by Mail: Mail payments to: DCWWA, Box 8000, Department 232, Buffalo, NY 14267-0002

SHORE HAVEN ~ JAN. 2026 ~



YOUR BILL:

This billing cycle: **Oct. – Dec. 2025**. Effective January 1, 2026, your water system rates have changed. The 2026 rates are posted at: www.DCWWA.org & available by request. Past due amounts are added with late charges to your next bill.



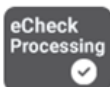
ANNUAL WATER QUALITY REPORTS:

The 2025 Water Quality Reports will be posted by the end of May 2026 on our website at: www.DCWWA.org. For a printed copy call our Main line: 845-486-3601



PHONE CALL ALERT

SYSTEM: Emergency Alerts like a Boil Water Notice require immediate attention. Please email us your name, address & phone # to be notified at: DCWWA@dutchessny.gov



We now have E-Check processing if you prefer to pay your bill in this manner for an additional fee. Pay your bill at: www.municipalonlinepayments.com/dcwwa

Need to Contact us?

(845) 486-3601, Mon.–Fri. 9–4pm or dcwwa@dutchessny.gov. Billing e-mail: dcwwabilling@dutchessny.gov

Emergencies: Call our main office number: 845-486-3601 or after 4 pm and weekends: 845-431-6677



Moving? Call us to schedule a Closing.

Please allow **five business days** to arrange for a closing bill when you sell your home or property since a last water meter reading is required. Only the current homeowner can call to schedule the closing meter reading and close the account. A realtor or future home buyer cannot request this. To request a closing bill, call (845) 486-3601.



PUBLIC HEARING ON YEARLY RATES:

Each November the Authority holds a board meeting on the proposed water & sewer rates for the upcoming year, and you are welcome to attend. **Check our website in October for the date/time of this meeting** or sign up for ***Dutchess Delivery*** to be notified via e-mail.

COLLECTION THROUGH TAX BILLS

The Dutchess County Water & Wastewater Authority is empowered to collect unpaid water/sewer bills through the real property tax collection process. All accounts in arrears as of **September 10, 2026** will be added onto the January 2027 County/Town Tax Bill.

Rules & Regulations

Water/Sewer Rules & Regulations are available at www.DCWWA.org and upon request.