

Sign up for E-Billing, Robo Calls & update your contact info by calling 845-486-3601 or emailing your updated information to us at: dcwwa@dutchessny.gov

Sign up for Dutchess Delivery e-mail notifications at www.DCWWA.org on the System Alerts & Advisories page

View and Pay your account online at: www.municipalonlinepayments.com/dcwwa
Payment by E-Check is now FREE. FEES APPLY WHEN PAYING BY CREDIT/DEBIT CARD (3.7% of balance or minimum \$2.50 fee).

Pay by Mail: Mail payments 2 weeks in advance to: DCWWA, Box 8000, Department 232, Buffalo, NY 14267-0002

OBERCREEK SEWER ~ APRIL 2026 ~



YOUR BILL:

This billing cycle: **Jan. – March 2026.**
Effective January 1, 2026, your system rates have changed. The 2026 rates are posted at: www.DCWWA.org & available by request.
Past due amounts are added with late charges to your next bill.



WATER SERVICE: The Dutchess County Water & Wastewater Authority does not supply your property with potable drinking water. Please call your water service company if you need assistance.



PHONE CALL ALERT

SYSTEM: Emergency Alerts require immediate attention. Please email us your name, address & phone # to be notified at: DCWWA@dutchessny.gov



E-Check processing is now FREE.

Pay your bill at:

www.municipalonlinepayments.com/dcwwa

Fees apply when paying by credit/debit card.

(3.7% of balance or minimum \$2.50 fee)

Need to Contact us?

(845) 486-3601, Mon.–Fri. 9–4pm or dcwwa@dutchessny.gov.
Billing e-mail: dcwwabilling@dutchessny.gov

Emergencies: Call the main office number: 845-486-3601 or after 4 pm and weekends: 845-431-6677

Rules & Regulations

Sewer Rules & Regulations are available at www.DCWWA.org and upon request.



Moving? Call us to schedule a Closing.

Please allow *five business days* to arrange for a closing bill when you sell your home or property. Only the current homeowner can call to schedule the closing to close the account. A realtor or future home buyer cannot request this. To request a closing bill, call (845) 486-3601.



PUBLIC HEARING ON YEARLY RATES:

Each November the Authority holds a board meeting on the proposed water & sewer rates for the upcoming year and you are welcome to attend. **Check our website in October for the date/time of this meeting** or sign up for *Dutchess Delivery* to be notified via e-mail.

COLLECTION THROUGH TAX BILLS

The Dutchess County Water & Wastewater Authority is empowered to collect unpaid water/sewer bills through the real property tax collection process. All accounts in arrears as of **September 10, 2026** will be added onto the January 2027 County/Town Tax Bill.