

*****LIFTED*** BOIL WATER NOTICE ***LIFTED*****

The Boil Water Notice, which was issued on 08/31/2026 and applied to the **Hyde Park Regional Water System, the Staatsburg Water System, Zone D (Harbour Hills Water), Zone L, Jeffery Groves, and Pinebrook Estates**, is now lifted.

NORMAL WATER USE CAN COMMENCE.

What Happened?

Between 4:00pm on 08/30/2026 and 7:00am on 08/31/2026, the water treatment plant's Supervisory Control and Data Acquisition (SCADA) system failed, causing a disruption in the chlorination disinfection system. As a precautionary measure, the system issued a boil water notice due to the possibility of harmful microbes having entered the water supply during the time that chlorination was down.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What was Done?

A Boil Water Notice was distributed via numerous channels to the residents affected by the notice. On the morning of 08/31/2026, the chlorination system was placed back online by the Hyde Park plant's operations team. Its staff have monitored chlorine levels throughout the affected area at an increased rate since the treatment disruption was first discovered.

The system's water operators have collected 2 rounds of bacteria samples from each of the affected water systems, taken 24 hours apart on 08/31/2026 and 09/01/2026; each sample tested absent of total coliform bacteria.

What Are the Next Steps?

- Flush household pipes/faucets first: To flush your plumbing, run all your cold water faucets on full for at least 5 minutes each. If your service connection is long or complex (like in an apartment building) consider flushing for a longer period. Property management should be able to advise you on longer flushing times.
- Flush all food or beverage equipment that may have come into contact with tap water, such as beverage machines, coffee makers, dishwashers, refrigerator taps and ice makers. Check manufacturer's recommendations to see if they provide a disinfection procedure. Run equipment for a full cycle and flush to waste.

- Automatic ice makers: Dump existing ice and flush the water feed lines by making and discarding three batches of ice cubes. Wipe down the ice bin with a disinfectant. If your water feed line to the machine is longer than 20 feet, increase to five batches.
- Hot water heaters, water coolers, in line filters, and other appliances with direct water connections or water tanks: Run enough water to completely replace at least one full volume of all lines and tanks. If your filters are near the end of their life, replace them.
- Water softeners: Run through a regeneration cycle.
- Reverse Osmosis (RO) units: Replace pre-filters, check owner's manual.
- Replace other water filters, as they are disposable and may be contaminated. This applies especially to carbon filters and others that are near the end of their life.

For more information, please contact:

Dutchess County Water and Wastewater Authority at (845) 486-3601

Dutchess County Health Department at (845) 486-3404

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.