

MEDIA RELEASE

Dutchess County Water and Wastewater Authority

For Immediate Release

For More Information Contact: 845-486-3601

FLUSHING NOTICE BIRCH HILL WATER CUSTOMERS

The Dutchess County Water and Wastewater Authority announced today that the water distribution system in the Birch Hill Water Service Area will be flushed on the following date:

Wednesday, May 20, 2026

Customers can expect flushing of water mains to take place between the hours of **8:00 a.m. and 4:00 p.m.**

Flushing of the distribution system is done periodically to improve conditions within the pipes. While the pipes are being flushed, customers may experience turbidity and discoloration of their water. **Customers are also advised not to run the water for 2-3 hours after flushing and to avoid washing clothes on that day.** If your hot water continues to be discolored after your cold water has cleared up, flushing your hot water tank is often the answer.

Sign up for email notifications at www.dcwwa.org on the System Alerts and Advisories page. If you would like to be notified of Alerts and Advisories via our Phone Call Emergency Notification System, send your name, phone number, account number from your bill, and the name of your water system to: DCWWA@dutchessny.gov or call us at 845-486-3601

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.